

## **Customer Information**

### **Prints at sirett.com**

Giclée prints are available in editions of 100 in the Limited Editions Range and Editions of 50 in the ReMarque Editions Range, which is due to be released for sale in November 2009.

All prints are reproduced on high quality acid-free paper. They are numbered and signed by the artist. There are no 'plain prints' available. When an edition is sold out, it has gone. This guarantees that the prints will maintain and, we hope, increase their value.

**Limited Edition Print prices range between £42.99 and £62.99, depending on print sizes.**

### **What is a ReMarque Print?**

A ReMarque is a signed and numbered limited edition print, reproduced with a larger lower margin. The artist uses the extra space to draw, or "re-mark," the area with a small illustration. The name derives from this re-marking and is sometimes seen as a "remark" about the printed image by the artist.

ReMarque prints at sirett.com are being released in extremely limited editions of 50. The print is considerably more valuable because the purchaser is getting an original drawing and a signed print for significantly less than the two bought separately.

**ReMarque Print prices range from £120 – to £180, depending on print sizes.**

### **What is the significance of Print Numbers?**

The print you purchase might be numbered, for example, 16 of 100. This number is your assurance that the edition is limited and that your print is unique, the 16<sup>th</sup> of only 100 in existence.

Print numbers are pulled for an order at random and there is no way to guarantee a low number. However, with giclée prints, every print is of the highest quality, wherever it comes in a print run. We also individually inspect each print to the best possible standards.

### **What is Giclée?**

The earliest prints to be called "Giclée" were created in the early 1990s. They are made using fade resistant archival inks and reproduce colour and detail to a superb standard. Giclée has rapidly become the print medium of choice for many artists.

### **Framing and Conservation**

We do not offer a framing service. When choosing a frame, please remember that original prints must never be dry mounted. We recommend that our prints be framed using acid-free (neutral pH) matte board window mounts, so the paper can be allowed to breathe. Although giclée prints are highly resistant to the fading effects of fluorescent lights and sunlight, the use of UV glass is also recommended.

### **Payment Methods**

#### **PayPal**

Select purchase from the website to pay by PayPal and choice of payment options.



## **Personal Cheque**

E-mail art@sirett.com to place an order. Post your payment to Art@Sirett.Com, 14 Bellina Mews, Kentish Town, London NW5 1BD

We will usually dispatch within 3 working days of receiving a cleared payment.

## **Postage**

### **Limited Editions Range**

£3.99 Royal Mail 1<sup>st</sup> Class Recorded Signed for delivery

### **ReMarque Editions Range**

£6.99 Royal Mail Special Delivery

Costs include postal insurance. Postage charges are higher on the ReMarque editions because insurance costs are higher on more valuable prints.

## **Packaging**

Prints are posted in board envelopes, to keep them flat, undamaged and ready for framing. To remove your print without accident, peel back the sealed flap. Do not use a paper knife! Gently pull the print out from the envelope using the tissue paper interliner.

**Returns Policy** Orders cancelled within 7 days of placement will be fully refunded. The buyer is responsible for return postage costs and all refunds exclude the initial P&P charged.